

SUBJECT: CNP Experiencing System Issues – Resolved

NOTICE DATE: June 1, 2017

NOTICE TYPE: Final

DAYS AFFECTED: June 1, 2017

SHORT DESCRIPTION: CenterPoint Energy Houston Electric (CNP) has resolved all system issues.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy Houston Electric (CNP) has resolved all system issues.

- All system issues have been resolved.
- Backlog has been cleared.
- All transactions are processing normally.

ADDITIONAL INFORMATION: This is the final notice regarding this issue.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

SUBJECT: CNP Experiencing System Issues

NOTICE DATE: June 1, 2017

NOTICE TYPE: Initial

DAYS AFFECTED: June 1, 2017

SHORT DESCRIPTION: CenterPoint Energy Houston Electric (CNP) is experiencing system issues.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy Houston Electric (CNP) is experiencing system issues. All Market Participants should take note of the following:

- CNP is experiencing system issues causing transactions to be received but not processed.
- CNP teams are working on the issue and will have additional information as it becomes available.
- We are asking CRs to **not** send Safety Net spreadsheets at this time.

ADDITIONAL INFORMATION: Please ***do not*** send Safety Net spreadsheets at this time. CNP will provide another notice to the market when information becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC